

Successful Completion(s)

- IS-00001 Emergency Program Manager
- IS-00002 Emergency Preparedness, USA
- IS-00003 Radiological Emergency Management
- IS-00005 An Introduction to Hazardous Materials
- IS-00007 A Citizen's Guide to Disaster Assistance
- IS-00100.FW Introduction to the Incident Command System,
- IS-00120 An Orientation to Community Disaster Exercises
- IS-00139 Exercise Design
- IS-00200.FW Basic Incident Command System,
- IS-00230 Principles of Emergency Management
- IS-00235 Emergency Planning
- IS-00240 Leadership & Influence
- IS-00241 Decision Making & Problem Solving
- IS-00242 Effective Communication
- IS-00275 Role of the Emergency Operations Center
- IS-00317 Introduction to Community Emergency Response Team
- IS-00700 National Incident Management System
- IS-00800 National Response Plan (NRP), an Introduction

All available courses can be found on the Independent Study website at <http://training.fema.gov/EMIWeb/IS/>.

Emergency Management Institute



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This Certificate of Achievement is to acknowledge that

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**IS-00242
Effective Communication**

Issued this 15th Day of February, 2006

Richard Callis
Richard Callis
 Acting Superintendent
 Emergency Management Institute

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IS-242:

EFFECTIVE COMMUNICATION

Issued this 15th Day of February, 2006



0.80 IACET CEU

Jeffrey D. Stern, Ph.D.
Superintendent
Emergency Management Institute
Federal Emergency Management Agency